



1. **What is your home postcode?**
2. **What is your nearest station on the Marston Vale Line?**
3. **What station do you usually depart from on your most regular journey?**
If different to above, please say why
4. **What do you use the train for? (select all that apply):** Commuting, business, leisure, tourism (*please specify which destination*), education
5. **How often do you use the train?**
Daily / 2-3 times per week / weekly / monthly / occasionally / never
6. **Do you own a season ticket?**
Weekly / monthly / quarterly / annual / no / other (please specify)
7. **How do you usually travel to the station?**
Walk / cycle (stored at station) / cycle (taken on train) / folding bicycle / electric bicycle / car (parked) / car (drop off) / electric vehicle / car share / motorbike / bus / taxi / other or combination (please specify)
8. **If you drive, where do you park your car?**
Station site, on-street (please specify), alternative location (please specify), I do not drive
9. **If you do drive, would you ever drive to a main line station (Bletchley/Bedford) instead of using a local Marston Vale Line service?**
Yes / no / I do not drive
If yes, please say why

10. **What are the three main factors that influence how you travel to and from the station?**
Cost / convenience / parking or storage / distance / accessibility or disability / car share / weather / travel time to station / service reliability / health and fitness / environmental / other commitments / other (please specify)
11. **Are there any barriers to you using your nearest train station?**
Yes / no
If yes, please specify
12. **Are there any barriers to you walking/cycling to and from your nearest train station?**
Yes / no
If yes, please specify
13. **How safe would you feel leaving your bike at a Marston Vale Line station?**
Very safe / safe / unsure / unsafe / very unsafe / unusable as a result
14. **Have you been a victim of crime, cycle crime or antisocial behaviour at a Marston Vale Line station?**
Crime, cycle crime, antisocial behaviour, none

If you are comfortable in doing so, please tell us the nature of the incident

15. **How would you rate the quality of the following at your local station?**
0 - non-existent, 1 - needs improvement, 2 - adequate, 3 - good, 4 - excellent

Seating __

Lighting __

Ticketing __

Passenger information screens __

Cycle storage and security __

CCTV and personal safety __

Pedestrian access points __

Attractiveness __

Cleanliness __

Community projects __

Parking __

Public transport connections __

Local walking connections __

Local cycling connections __

If you would like to get involved in community rail or station adoption, more information can be found on the community page of our website:

www.londonnorthwesternrailway.co.uk/about-us/adopt-station OR visit <http://www.marstonvalecommunityrail.org.uk/>

Complete this survey online via <https://www.smartsurvey.co.uk/s/MarstonVale-LNR/>



16. Does your journey involve you connecting to other railway services?

Yes / no

17. If yes, which station is your usual destination? Please select from the list below:

Milton Keynes Central / Leighton Buzzard / Watford Junction / London Euston / Birmingham New Street / Kettering / Leicester / Luton / St Albans City / London Thameslink Station: St Pancras International, Farringdon, City Thameslink, Blackfriars, London Bridge, other (please specify)

18. When making your most regular journey, would you consider switching to any of the following modes of green transport to form part or all your journey? (select all that apply):

Bicycle / folding bicycle / electric bicycle / hire or pool bicycle / electric vehicle / car share / other (please specify) / I have never considered any of the above

19. Do you feel your place of work is accessible by sustainable travel modes from the nearest station? If no, what barriers are present?

Yes / no (please specify why)

20. Have you ever had a mobility access issue on a journey to/from your local station, or at your local station i.e. access ramp gradient?

Yes / no (please specify)

21. How long does it usually take you to travel to your local station? (in minutes)

22a. To what extent would you be interested in a tailored transport solution for travelling to and from the station during peak periods? For example, a form of community transport to address gaps in existing public transport services

Very interested / interested / not interested at all / don't know

b. What would make this option appealing to you?

c. Which of the following payment options do you think would be suitable for a tailored transport solution (select all that apply):

Online subscription / prepaid membership card / contactless card (pay as you go) / cash (pay as you go) / app-based payment / advanced phone payment / other (please specify)

23. Which of the following have you heard of? (Please select all that apply):

Marston Vale Community Rail Partnership / The Bedford to Bletchley Rail Users' Association (BBRUA) / none of the above

23a. Are you aware the London Northwestern Railway recently introduced new rolling stock (trains) onto the Marston Vale Line?

Yes / no

b. If yes, what is your opinion of the new rolling stock (trains)? Please expand if you have a specific reason.

Very positive / positive / neutral / negative / very negative / don't know

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Additional comments

Please provide any further information on how we could improve your local station or help improve access to it

N.B. – This document was originally produced by London NorthWestern Railway and the Marston Vale Community Rail Partnership and has been adapted by ACoRP for use within this toolkit.

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