



## Drop-in Support Sessions

Supporting members and partners with entry queries, guidance and technical help.

These surgeries are designed as drop-in consultation sessions and will be open for 2 hours on each the dates shown. We encourage members and partners to make use of these sessions if they have any queries or need clarification on anything, are seeking guidance around entering a category, or need technical support with the entry system.

Each consultation will be treated as confidential initially, with people being admitted from the waiting room individually in order of arrival once the previous person has left. However, with your permission, if you have a general query that we feel could be useful to others, we can invite other people in from the waiting room.

### Schedule

Date	Time	Supporting team member(s)	Zoom details
Monday 18 Sept 2023	14:00 – 16:00	Hazel/Hannah	<a href="https://communityrail-org-uk.zoom.us/j/85622593772?pwd=K0wzNW5NWjcrTHduWnB1WHdwRGU4Zz09">https://communityrail-org-uk.zoom.us/j/85622593772?pwd=K0wzNW5NWjcrTHduWnB1WHdwRGU4Zz09</a>  Meeting ID: 856 2259 3772 Passcode: 113505
Monday 25 Sept 2023	14:00 – 16:00	Hazel/Hannah	<a href="https://communityrail-org-uk.zoom.us/j/83262956976?pwd=aEFuVkvQSVZod3BtYm1uMC9PbFpHUT09">https://communityrail-org-uk.zoom.us/j/83262956976?pwd=aEFuVkvQSVZod3BtYm1uMC9PbFpHUT09</a>  Meeting ID: 832 6295 6976 Passcode: 976069
Monday 2 October 2023	14:00 – 16:00	Hazel/Hannah	<a href="https://communityrail-org-uk.zoom.us/j/83410286874?pwd=QWVSyzdicFhJa1Z5czZYZmtzNEQzdz09">https://communityrail-org-uk.zoom.us/j/83410286874?pwd=QWVSyzdicFhJa1Z5czZYZmtzNEQzdz09</a>  Meeting ID: 834 1028 6874 Passcode: 796634
Monday 9 October 2023 Closing date	10:00 – 12:00	Hazel/Hannah	<a href="https://communityrail-org-uk.zoom.us/j/88991386159?pwd=elg2emF6UzIzQ2ttWmQ0OVlwdVNRQT09">https://communityrail-org-uk.zoom.us/j/88991386159?pwd=elg2emF6UzIzQ2ttWmQ0OVlwdVNRQT09</a>  Meeting ID: 889 9138 6159 Passcode: 216402