



Drop-in Support Sessions

Supporting members and partners with entry queries, guidance, and technical help.

These drop-in support sessions will be open for 2 hours on each of the dates shown. We encourage members and partners to make use of these sessions if they have any queries or need clarification on anything, are seeking guidance around entering a category, or need technical support with the entry system.

Each consultation will be treated as confidential initially, with people being admitted from the waiting room individually in order of arrival once the previous person has left. However, with your permission, if you have a general query that we feel could be useful to others, we may invite other people in from the waiting room.

Schedule

Date	Time	Supporting team member(s)	Zoom details
Monday 8 Sept 2025	14:00 – 16:00	Hazel/Hannah	Join Zoom Meeting https://communityrail-org-uk.zoom.us/j/88588280026?pwd=awccULdwlUaJp3aaca0bLLaaN2aYny.1 Meeting ID: 885 8828 0026 Passcode: 876667
Monday 15 Sept 2025	14:00 – 16:00	Hazel/Hannah	Join Zoom Meeting https://communityrail-org-uk.zoom.us/j/88588280026?pwd=awccULdwlUaJp3aaca0bLLaaN2aYny.1 Meeting ID: 885 8828 0026 Passcode: 876667
Monday 22 Sept 2025	14:00 – 16:00	Hazel/Hannah	Join Zoom Meeting https://communityrail-org-uk.zoom.us/j/88588280026?pwd=awccULdwlUaJp3aaca0bLLaaN2aYny.1 Meeting ID: 885 8828 0026 Passcode: 876667
Monday 29 Sept 2025	14:00 – 16:00	Hazel/Hannah	Join Zoom Meeting https://communityrail-org-uk.zoom.us/j/88588280026?pwd=awccULdwlUaJp3aaca0bLLaaN2aYny.1 Meeting ID: 885 8828 0026 Passcode: 876667