



Hereward CRP GBR Readiness Audit - V2 October 2026

*SDW - Strong/Develop/Weak WITH Red/Amber/Green

<u>Audit Area Name</u>	<u>Audit Area Elements</u>	<u>Hereward CRP Key evidence and assets against audit element</u>	<u>Critical Gaps Identified</u>	<u>Actions to take forward</u>	<u>Current Status S/D/W RAG</u>
Strategic Alignment	Strategic Review - alignment to GBR & national CR objectives	• CR Mkt & Tourism Strategy due for renewal April 2027 • CRP Action Plan aligns with national CR strategy & the GBR audit areas • CRP National Accreditation - reaccreditation demonstrates alignment to national approach	• Strong position but there is uncertainty. • Ongoing review needed as GBR, and rail transformation continues. There are currently too many unknowns	• New Mkt & Tourism Strategy 2027 - 2030 to reflect GBR transition • CRP Reaccreditation - November 2026 • Possible actions from the reaccreditation	S Amber = uncertainty
	Environmental net-zero - biodiversity, green tourism & modal shift	• Work with adopters and local groups at Stns linked to wildlife and biodiversity. Wildlife Accreditations achieved • Strong travel by train for tourism approach • Strong promotion of walking and cycling and multimodal journeys to and from Stns through Try the Train and Travel Buddies	N/A	• Continue work as Stns with adopters re biodiversity & wildlife • Continue tourism approach and delivery of action plans • Continue to develop & promote walking and cycling journeys and promote related materials • Continue to promote multimodal journeys to and from Stns through Try the Train and Travel Buddies • Rethink, develop, update and promote the Environmental Calculator in 27/28	S

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	Economic Growth - support for local business and tourism, connect residents to employment hubs	• Work with Business Improvement groups and Tourism ongoing for several years • Local Business Guide due for completion early 2027 • Ale on rails guide due to completion early 2027	Not a gap as such but further development with businesses. Build on existing approach	• Work with more businesses • Regional approach and links to the Visitor Economy Strategy	S
	Financial efficiency - projects structure to reduce long term maintenance on the rail industry	• All stations except PBO have Adopters • CRP works with various groups who support adopters and are looking for volunteers • CRP offers a yearly adopter grant to support with costs • CRP works with adopters to secure other funds • CRP works with the District Council and CPCA to secure local funds to upgrade and future proof the stations. Reduces the maintenance burden and secures more revenue for the TOC	N/A	Continue existing approaches as a CRP and continue Station Masterplan Projects with the District Council or successor authority.	S
Data & Social Value Metrics	Volunteer Tracking - robust systems to record volunteer hours, community events & adopter activity	• CRP works in partnership with the volunteers and has a strong awareness of relevant activity. • Friends of March have a logbook to record their activity • Not certain but we think there is no formal tracking system for the other adopters at our other stations.	Not certain all adopters are formally recording activity. We know they are doing a lot though!	• Seek to roll out Friends of March Logbook approach or similar. • Discussion with Adopters at next meeting - 11 December 2026 • Learn from FDC Street Pride Project and their work with volunteers	D
	Social value network - use of recognised tools	• FDC Corporate approach to project development and project planning includes	• There is some uncertainty around whether FDC	• There has been ongoing discussion with the TOCS and CRN about the RSSB tool and	D

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	to calculate social value	standard. The CRP uses FDC approach and therefore this is automatically included • The CRP embeds social value and outcomes linked to social value into its projects and where we secure funding • The CRP has an Equality Impact Assessment that is updated annually and shared with the Management Board at the AGM meeting	approach and the railway approach are similar or not. The railway approach is still developing and there is uncertainty • The CRP does not have an electronic social value calculator and does not have access to one. Assistance is needed to achieve this. • We do not have funds to use RSSB tool	other such tools but no definitive confirmation. • Follow up approaches after CR Conference • Develop an action plan and keep a watching brief to ensure we keep updated on railway social value approaches and to ensure we are fully aligned	Amber = uncertainty
	Passenger Feedback - collection of data Stn use, perceptions, community pride	• CRP develops and promotes surveys that the public and stakeholders complete • Work in partnership with District Council on the stn masterplans that also record feedback and seek ongoing views • 2026/2027 Market Research is ongoing • CR Days and Meet the Manager - the CRP records all the feedback and comments provided	N/A	• The CRP has a strong evidence base on customer feedback with thousands of comments • Development of a CRP feedback database to record all the comments to enable the feedback to be filtered and searched. We hold the information, but it is currently lists of details, mainly in word documents.	S
	Inclusion Data - metrics on youth, school participation, marginalised groups	• The CRP records all its events and partnership working projects along with feedback questionnaires and surveys • The CRP has an Equality Customer Impact Assessment that is updated annually and	N/A	Formally record the data and information we hold linked to inclusion in one place.	S

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		provided to the CRP Management Board as part of the AGM process			
Regional Devolution & Local Authority Links	Stakeholder Mapping - identify political and officer leads	• Combined Authority in place and well established • The CRP is already working with all the relevant Local Authorities and Mayoral Authority at officer and political level	N/A	• Present approach ongoing • Due to the line geographical location being on the edge of East of England and East Midlands and two of our railway services being long distance routes into the West Midlands, Yorkshire and Northwest, continue to develop an approach and work with regional and adjoining regional stakeholders. Key 27/28 project.	S
	LTCP alignment - read LTCP & Active Travel strategies	• The District Council Transport Team and the CRP helped to develop the LTCP • The Hereward CRP is listed in the LTCP and is part of a wider CRP policy • The District Council has a Walking, Cycling and Mobility Aid Strategy that includes active travel links to railway stations. The CRP already promotes the current infrastructure and links for all 5 stations • The District Council transport policies are part of the LTCP	N/A	Ongoing - no new actions	S
	Shared Priorities - Are CRP projects linked to delivery of Local Authority Plans	• There is a strong relationship between FDC rail development strategy and the CRP • There is a strong relationship between FDC Walking, Cycling and Mobility Aid Strategy and the CRP	N/A	Ongoing - no new actions	S

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		• There is strong partnership working with the CPCA and they have a representative on the CRP Management Board who is currently the Vice-Chairman • There are also links to the District Council Local Plan and the CPCA Local Growth Plan			
	Direct Engagement - Member awareness of CRP projects	• The CRP Chairman is a District Councillor and FDC Cabinet Member • The FDC Cabinet Member for Transport is represented on the CRP Management Board • Local Councils and CPCA are represented on the CRP Management Board • Other elected representatives are invited to events and meetings. This includes the CPCA Mayor and Local MPs • The CRP is listed and/or is part of policy in key documents elected representatives will be aware of e.g. LTCP, Local Plan	N/A	Ongoing - no new actions	S
Station Stewardship & Civic Hubs	Asset Register - Redundant & underutilised buildings, wall space	• The Stn Masterplan work sets out detailed plans for each station to maximise its potential • The CRP has recent an ongoing project to identify and maximise opportunities	N/A	The CRP will develop a formal Asset Register. We hold the information but don't currently formalise the information in this way.	S

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	Accessibility Check - barriers for disabled, elderly and pushchairs	• The Stn Masterplan work sets out detailed plans to address known issue. There are ongoing discussions with the TOC Asset Management Team. • We undertake safety talks and events aimed at raising awareness with the public and specifically young people. • Our Travel Buddies programme also aims to give confidence around accessibility and especially where there are known issues.	N/A	The CRP has the relevant information. An Accessibility Register will be developed to set out the information in a more coherent way.	S
	Volunteer Diversity - reflective of local demographic, younger people	• The CRP has an Equality Impact Assessment which recognises local diversity • We regularly work with diverse groups as part of Try a Train and Travel Buddy projects. We also encourage volunteers from these groups • We are working regularly with young people and young people's groups	N/A	• Ongoing with current programmes • How to involve people where English may not be their first language •	S
	GBR Contact Pipeline/TOCs	• TOC/GBR reps on the Management Board • Above reps attend our events and work in partnership	A Network Rail contact that we can engage regularly with is needed. We have not had such a contact for several years.	• Present approach ongoing • Keep under review as the transition to GBR continues. There may be changes, new contacts, people moving to different roles.	S